



Coventry City Council

Public report
Cabinet

Scrutiny Co-ordination Committee
Cabinet

17 July 2019
27 August 2019

Name of Cabinet Member:

Cabinet Member for Policy and Leadership – Councillor G Duggins

Director approving submission of the report:

Chief Executive

Ward(s) affected:

All

Title:

One Coventry Plan Annual Performance Report 2018-2019

Is this a key decision?

No

Executive summary:

One Coventry is the narrative that describes the Council's objectives, key strategies and approaches. It includes the Council's vision and priorities; new ways of working; and core areas of activity. The One Coventry Plan sets out our vision and priorities for the city: globally connected to promote the growth of a sustainable Coventry economy; locally committed to improve the quality of life of Coventry residents; working together with partners and residents to deliver priorities with fewer resources.

The annual performance report sets out the progress made towards the One Coventry Plan. For each objective, this report sets out the trends, actions taken, and performance metrics, to provide an objective assessment of the progress made.

Recommendations:

Scrutiny Co-ordination Committee is requested to:

- 1) Consider the Council's performance as set out in the performance report.
- 2) Identify any issues they may wish to raise to Cabinet.
- 3) Identify areas that Scrutiny Co-ordination Committee or other Scrutiny Boards may wish to address as part of this year's scrutiny work programme.

Cabinet is requested to:

- 1) Consider any recommendations from Scrutiny Co-ordination Committee.
- 2) Approve the performance report.
- 3) Consider the Council's performance this year and identify areas that they wish to address in further detail.

List of appendices included:

Appendix I – One Coventry Plan Annual Performance Report 2018-19

Appendix II – One Coventry Performance Management Framework

Appendix III – Briefing Note with Recommendations from Scrutiny Co-ordination Committee

Background papers:

None

Other useful documents:

One Coventry Plan (Council Plan) www.coventry.gov.uk/councilplan/

Council's performance and open data www.coventry.gov.uk/performance/

Performance management framework <https://smarturl.it/PMF>

Citywide intelligence hub <https://smarturl.it/CitywideIntelHubOCP>

Equality objectives www.coventry.gov.uk/equality/

Statement of accounts www.coventry.gov.uk/statementofaccounts/

Has it been or will it be considered by Scrutiny?

Yes – Scrutiny Co-ordination Committee 17 July 2019

Has it been or will it be considered by any other Council Committee, Advisory Panel or other body?

No

Will this report go to Council?

No

**Report title:
One Coventry Plan Annual Performance Report 2018-19**

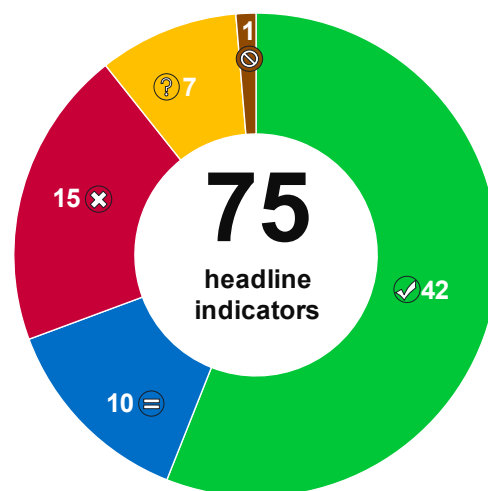
1. Context (or background)

- 1.1 One Coventry is the narrative that describes the Council's objectives, key strategies and approaches. It includes the Council's vision and priorities; new ways of working; and core areas of activity. One Coventry will help improve the city and improve people's lives; deliver the Council Plan; better use resources to deliver better outcomes for people; and help the Council meet the challenges of increasing demand and reduction in funding. The One Coventry Plan sets out our vision and priorities for the city. The plan is for the period 2014 to 2024; and it was last refreshed in 2016.
- 1.2 The annual performance report sets out the progress made towards the One Coventry Plan. For each objective, the report sets out the trends, actions taken, and performance metrics, to provide an objective assessment of the progress made against previous years and other places.
- 1.3 The Council uses agreed indicators to show progress made towards its priorities. This is supported by a wider basket of measures such as equality and perception measures that help explain the trends and story behind the headlines. Indicators are selected from key strategies and aligned to directorate priorities and equality and health inequalities objectives.
- 1.4 Further information including infographics, open data, maps and a publication schedule are available at www.coventry.gov.uk/infoandstats/. This year, progress have been made towards developing a [Citywide Intelligence Hub](#), a one-stop data platform providing a "single source of truth" of data and evidence about Coventry.
- 1.5 The Council's priorities are delivered through strategies aligned to the One Coventry Plan; as set out in the performance management framework. As part of the performance management process, leadership teams within each directorate and the corporate leadership team have been involved in ensuring that the organisation's key strategies are aligned to the One Coventry Plan.

2. Options considered and recommended proposal

- 2.1 The One Coventry Plan is currently measured using **75** indicators, of which **42** indicators improved; **10** stayed the same; **15** indicators got worse; can't say or no clear direction of travel for **7** indicators (for example a higher number of domestic violence offences reported may indicate an increase in cases, but may also reflect better reporting and awareness); and progress is not available for **1** indicator (visitor trips).

This means, at the end of year, **78% (52/67)** of directional indicators (excluding can't say or not available) improved or stayed the same. This compares to 71% (42/59) in 2017/18 and 75% (43/57) in 2016/17.



- 2.2 Progress has been maintained in the context of continued and sustained reduction in the overall resources available to the Council: resources available to Coventry through the Local Government Finance Settlement had fallen by £113m in the period between 2010/11 and 2018/19 on a like for like basis – and this is expected to continue, with an expected further reduction of £7m for 2019/20.
- 2.3 Many of the Council's key priorities have an equality dimension or address an inequality caused by economic or social circumstances. Consequently, this report also sets out how the Council addresses these equality and health inequalities.
- 2.4 Members are asked to consider the Council's performance towards the Council's priorities, and to identify areas and issues to be addressed.

3. Results of consultation undertaken

- 3.1 The Council regularly meets with employee representatives, community and interest groups, and partner organisations to help the Council achieve its equality and health inequalities objectives for the city.
- 3.2 Where appropriate, this report uses residents' perceptions to help understand residents' views of the Council and the city. This report includes findings from the household survey, youth survey and conversations with community groups as part of the refresh of the joint strategic needs assessment (JSNA).

4. Timetable for implementing this decision

- 4.1 Not applicable.

5. Comments from the Director of Finance and Corporate Services

- 5.1 Financial implications
Delivery of the Council's objectives can have a direct positive impact on the Council's overall financial position although there are no direct financial implications from this report.
- 5.2 Legal implications
The single data list sets out a list of all the datasets that local government must submit to central government. In addition, the Government's local government transparency code sets out the minimum data that local authorities should be publishing; the frequency it should be published; and how it should be published. There is no requirement placed on local authorities to publish a report on its performance or any requirement on the Council to publish performance on any indicators or metrics.

Coventry City Council does so as it is committed to providing information that helps the Council work together with neighbours and partners, fulfilling its One Coventry Plan priorities; and sees it as good practice to do so.

6. Other implications

6.1 How will this contribute to achievement of the Council's key priorities?

The performance report sets out the progress made towards the One Coventry Plan, that is, the Council's key priorities. The performance management framework sets out how the Council plans and organises the resources at its disposal to achieve the vision and priorities, as set out in the Council Plan.

6.2 How is risk being managed?

The performance report helps the Council manage risk by measuring and reviewing progress in relation to the priorities of the One Coventry Plan. It identifies areas where we are making good progress, areas where progress is not as expected, and areas where the Council needs to take corrective action.

6.3 What is the impact on the organisation?

The One Coventry Plan impacts on the whole organisation. Effective performance management arrangements at all levels will help to ensure that the Council's priorities are delivered.

6.4 Equalities / EIA

The Council's performance management framework and reporting arrangements must have due regard to the public sector equality duty under section 149 of the Equality Act 2010. This includes the need to eliminate unlawful discrimination, harassment, and victimisation; to meet the needs of people regardless of their background; and to encourage all people to participate in public life, or in other activities where their participation is low.

Many of the key priorities set out in the One Coventry Plan are also equality objectives. In addition, a specific set of equality objectives has been agreed and progress against these is reported annually to the Cabinet Member (Policing & Equalities). This contributes to meeting the Equality Act 2010 (Specific Duties) Regulations 2011.

6.5 Implications for (or impact on) Climate Change and the environment

The Council has confirmed its commitment to addressing the issue of climate change. This report includes environmental progress measures including air quality, energy use, and carbon dioxide emissions from local authority operations.

6.6 Implications for partner organisations

Whilst this report reflects progress against the Council's priorities, it also includes actions and measures where the contribution of partners is essential to their delivery.

Report author(s):**Names and job titles:****Si Chun Lam**

Insight Development Manager (Place and Public Sector Transformation), Insight Team

Bev McLean

Performance Information Officer, Insight Team

Yeng Yeng Shang

Analyst, Insight Team

Directorate:

People

Contact:SiChun.Lam@coventry.gov.uk

Enquiries should be directed to the above person.

Contributor/approver name	Title	Directorate or organisation	Date doc sent out	Date response received or approved
Contributors:				
Mark Andrews	Planning Team Manager (Policy)	Place	12/06/2019	12/06/2019
David Ashmore	Director of Customer Service and Transformation	People	14/06/2019	26/06/2019
Adrienne Bellingeri	Head of Customer Service	People	19/03/2019	01/05/2019
Andrea Buckley	Community Resilience Team Manager	People	21/05/2019	29/05/2019
Sally Caren	Head of Social Work Mental Health and Sustainability	People	12/06/2019	12/06/2019
Debbie Cashmore	Senior Analyst (Housing and Homelessness)	People	19/06/2019	19/06/2019
Kevin Coughlan	Performance Manager (Data Team-Education, Early Years and YOS)	People	20/03/2019	06/06/2019
Tracy Cowley	Highways Technical Team Manager	Place	19/03/2019	29/04/2019
Jane Craig	Health Protection	People	20/03/2019	21/06/2019
Debbie Dawson	Policy and Partnerships Transformation Officer	People	13/05/2019	13/05/2019
Liz Deakin	Insight Manager (Intelligence)	People	14/06/2019	17/06/2019
Valerie De Souza	Consultant in Public Health Intelligence and Communities	People	14/06/2019	04/07/2019
Amanda Durrant	Head of Payroll Pensions Emp Bens	People	19/03/2019	26/04/2019
Tom Evans	Senior Analyst	People	20/03/2019	25/06/2019
Peter Fahy	Director of Adult Services	People	14/06/2019	26/06/2019
Paul Ferris	Performance Manager (Social Care & Communities)	People	20/03/2019	07/06/2019
Jane Fowles	Consultant in Public Health	People	20/03/2019	03/05/2019
Emily Garratley	Senior Analyst	People	20/03/2019	07/06/2019
Liz Gaulton	Director of Public Health and Wellbeing	People	14/06/2019	19/06/2019
Sarah Gill	Energy and Low Carbon Placement Student	Place	19/03/2019	30/05/2019
Juliet Grainger	Programme Manager-Lifestyles	People	20/03/2019	08/05/2019

Contributor/approver name	Title	Directorate or organisation	Date doc sent out	Date response received or approved
Wilma Green	Human Resources Adviser	People	01/05/2019	10/05/2019
John Gregg	Director of Children's Services	People	14/06/2019	26/06/2019
Rajvinder Grewal	Apprenticeship & Career Pathway Development Lead	People	20/05/2019	12/06/2019
Louise Hewitt	Waste Support Officer	Place	19/03/2019	29/05/2019
Graham Hood	Head of Streetpride & Greenspace	Place	19/03/2019	07/05/2019
Nadia Inglis	Consultant in Public Health	People	20/03/2019	15/04/2019
Paul Jennings	Finance Manager (Corporate Finance)	Place	19/03/2019	08/05/2019
Judi Kilgallon	Project Manager Economic Development Service	Place	19/03/2019	17/05/2019
Colin Knight	Director of Transportation and Highways	Place	14/06/2019	26/06/2019
Martin Lawlor	Information Officer Community Safety Team	Place	19/03/2019	05/06/2019
Anna Livesey	Project Manager in Economic Development Service	Place	19/03/2019	17/05/2019
Martin McHugh	Street Enforcement Manager	Place	19/03/2019	24/04/2019
Richard Moon	Director of Project Management & Property Services	Place	14/06/2019	25/06/2019
Ross Mudie	Strategy – Housing and Homelessness	People	19/03/2019	09/05/2019
Kirston Nelson	Director of Education, Libraries & Adult Learning	People	14/06/2019	25/06/2019
John O'Neill	Management Information Team Leader	People	24/06/2019	24/06/2019
Danny Rawle	Highways Asset Management Engineer	Place	19/03/2019	29/04/2019
Joe Sansom	Programme Manager in Transformation	People	30/05/2019	30/05/2019
Helen Shankster	Insight Manager (Engagement)	People	14/06/2019	14/06/2019
Joanne Smith	Senior Commissioning Manager-Children	People	19/03/2019	29/04/2019
Barrie Strain	Senior Operational Manager Revenue	Place	19/03/2019	30/04/2019
Andrew Walster	Director of Streetscene & Regulatory Services	Place	14/06/2019	26/06/2019
Sarah Watson	Green Business Programme Manager	Place	31/05/2019	06/06/2019
Andy Williams	Director of Business, Investment and Culture	Place	19/03/2019	25/06/2019
David Woodhouse	Lead Performance Analyst	People	19/03/2019	01/05/2019
Names of approvers for submission: (officers and members)				
Barry Hastie	Director of Finance & Corporate Services	Place	14/06/2019	26/06/2019
Julie Newman	Legal Services Manager and Monitoring Officer	Place	14/06/2019	17/06/2019
Gail Quinton	Deputy Chief Executive (People)		14/06/2019	26/06/2019
Martin Yardley	Deputy Chief Executive (Place)		14/06/2019	26/06/2019
Councillor Duggins	Cabinet Member for Policy and Leadership		14/06/2019	25/06/2019

This report is published on the Council's website: www.coventry.gov.uk/meetings/